**January 2022**

 **Executive Directors Report**

**Staffing:**

We have hired two new staff members! Nikki Andersen and Caralee Baker are going to be partners in running the youth program. They both come to us highly motivated and with lots of experience. We are so excited to have them join the team!

**Grant work**:

RRCI has been awarded a $15,000 grant from Intermountain Healthcare! This was received due to the work Greg, and I did with the IHC impact investing committee in pursuit of land for a new building.

I have applied for a vehicle operations grant through UDOT with the intent of supplementing funds for vehicle maintenance and fuel. These can be rather large budget items so having additional funds to support our fleet will free up monies for other service areas.

**Advocacy:**

RRCI has been asked to work with a committee established to monitor the development of new streets and construction in the area. This committee has a mission to ensure that streets and curbing designs are cognitive of pedestrian and cycling traffic and RRCI’s part is to add disability awareness to that planning/building process. We were proud to be thought of when opportunities such as this happen in the community.

**Accessibility:**

In the quest to deliver on the mandate to provide accessibility in all aspects of communication, I have learned of a program that could be most useful. The Recite Me cloud-based assistive technology toolbar makes a website digitally inclusive by allowing visitors to customize content so that they can consume it in the way that works best for them. Through the use of a toolbar positioned at the top of the page, users can increase font size, change contrast colors, have anything read out loud or translated into their preferred language, and much more! It’s an amazing program. All that accessibility even follows to any document you have linked to your website. Which means all the board documents and any others that we link on our site can be fully accessible for all vision types and languages. (Can you tell I’m excited?) It does have a fairly significant yearly cost, but I am working with the other directors in the hope that we can all combine to get a better deal. Perhaps we can even get someone to sponsor it for us. Since accessibility is one of our main areas of focus, I think this would be money well spent. More info to come.

**Annual DoNut Dash 5K Fun Run:**

The date is set for our 5th annual fundraising community event! This 5K is a family event scheduled for the morning of Saturday, March 26th, 2022 at Crosby Confluence Park (near the St. George Convention Center). Since this is the only time of year that we hold this type of event we hope that we will be able to get as many sponsors and participants as we can. We’re hopping 2022 will be our most successful event to date!

Our sponsor letter and flyer are posted in the online boardroom. We would love to have the help of board members to spread the word and bring in those sponsors. We will discuss this in more detail at board meetings from here until the event is held in March. This is a great way to help fulfill that board membership requirement of “making a personal contribution, either financial or volunteer time.” Not only is this our only fundraising event, but it’s also a great way to spread awareness for RRCI in the community.

See 4 quarter report on surveys and survey general comments for Oct-Dec below.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 4qt survey report Oct. Nov. Dec. 2021 |  sent |  returned |  moved | DIED |   |
|   | 104 | 30 | 1 | 1 |   |
| 1.MY LIFE IS BETTER BECAUSE OF RRCI |   | YES | NO | UNSURE |   |
|   |   | 20 |   | 1 |   |
| 2. UNDERSTAND RRCI'S MISSION? |   | YES | NO |   |   |
|   |   | 22 |   |   |   |
| 3.How well did our staff perform the following? |   | EXCEL | GOOD | POOR | NA |
| A.STAFF RETURNED CALL |   | 20 | 5 | 1 | 4 |
| B. STAFF ARRIVED ON TIME |   | 23 | 4 | 1 | 2 |
| C. STAFF WAS COURTOUS/RESPECTFUL |   | 24 | 5 | 1- |   |
| D.STAFF HELPED FIND ANSWERS |   | 24 | 5 | 1 |   |
|   |   |   |   |   |   |
| 3. STAFF CONTACTED ME BY |   | PHONE | PERSON | BOTH |   |
|   |   | 4 | 6 | 19 |   |
| 4.YOUR VISIT WITH STAFF LASTED ABOUT: |   | 5-10 MIN | 30 MIN | 1 HR | MORE 1 HR |
|   |   | 7 | 12 | 7 | 3 |
| 5. THAT AMOUNT OF TIME WAS: |   | TO LONG | JUST RIGHT  | SHORT |   |
|   |   | 29 |   |   |   |
| 6. GOALS IDENTIFIED |   | YES | NO | UNSURE |   |
|   |   | 17 | 4 | 8 |   |
| 7. I HAVE BEEN WITH RRCI |   | 3mo. | 1yr | over 1 yr | years |
|   |   | 2 | 2 | 12 | 13 |
| 8. MORE AWARE OF DISABILITIES ISSUES |   | YES | NO | n/s |   |
|   |   | 19 | 7 |   |   |
| 9.PARTICIPATE IN COMMUNITY ACTIVITIES |   | YES | NO |   |   |
|   |   | 21 | 7 |   |   |
| 10. WHAT I LEARNED ABOUT IL'S |   | YES | NO | N/A |   |
| A. WHAT STAFF DOES |   | 21 |   |   |   |
| B. RRCI AND COMMUNITY ASSISTANTS |   | 17 |   |   |   |
|  C. ASSISTIVE TECH. |   | 13 |   |   |   |
| D. CAP . (CLIENT ASSISTANACE PROGRAM) |   | 10 |   |   |   |
| E. GENERAL IDEAS FOR HOME AND SAFTY |   | 15 |   |   |   |
| F. SUPPORT GROUPS/ACTIVITIES |   | 12 |   |   |   |
| G. ASSITIVE ASSESSMENT |   | 7 |   |   |   |
| H. COLLABORATION/ OTHER PROVIDERS |   | 13 |   |   |   |
|   |   |   |   |   |   |

ANSWERS TO QUESTIONS ON SURVEY FOR OCT. NOV. DEC. 2021

QUESTION #11 HOW DID STAFF HELP YOU THE MOST?

* I USE TO ENJOY GOING OUT ORE NOW MY BODY TIRES QUICKLY SO I ENJOY VIENG HOME MORE I HAVE GONE TO 2 MOVIES THERE AND THE CLASS ON FINANCE. I DO REALLY GOOD NOW
* BY PROVIDING ACCESS TO MEDICAL EQUIPMENT SUCH AS A SHOW CHAIR
* PROVIDING DISABILITY EQUIPENT I HAVE NEEDED.
* WHEN I FIRST GOING TO RRCI JANICE FOSTER HELPED ME WITH SOME THINGS. SENNCE SHE LEFT I HAVE BEEN HELPED WITH NOTHING
* BORROWED WHEELCHAIRS FOR BOTH MOTHER AND MOTHER IN LAW.
* ABOUT THIS TIME LAS YEAR RRCI HELPED ME GET TO THE STATE ID OFFICE. AT A TIME WHEN I HAD ALMOST NO OTHER RRESOURCES RRCI (TIM) STEPPED UP TO HELP ME ACHHIEVE INDEPENDENCE.
* THEY ARE CONCERNED FOR MY WELFARE, AND ARE ALWAYS WILLING TO HELP.
* THE CLOCK IS VERY HELPFUL. THE CALCULATOR NUBER ARE LOCATED IN A DIFFERENT SPOT THEN I AM USE TO USING.
* IN PERSON MEETING GROUPS, AND TRANSPORTATION.
* LOW VISION SUPPORT
* BY REACHIN OUT TO ME BY TEXT.
* ADVOCOCIE IN SCHOOL AND WORK
* GET ME INVOLVED N GROUP ACTIVITIES. The group with 20 year olds.
* GETTING HAND GRIPS FOR SHOWER
* VISION, HEARING, CLOTHES FOR FAMILY
* PROVIDING ME WITH A SOURCE FOR A LIGHTED MAGNIFYING LENS.
* VALERIE EMERY IS AN INSPIRIRING DIGNIFIED, PROFFECINAL WHO HAS LIFTED MY CONFIDENCE BY ASKING ME TO TEACH A REFLEXOLOGY CLASS THIS FEBRURY.
* GROCERIES, AND GRAB BARS.
* KNOWING ABOUT EVENTS IN THE COMMUNITY AND THE STATE
* WITH HEARING.
* BY HELPING ME GET A GRANT TO HELP PAY FOR MY DESPERATELY NEEDED HEARING AIDS.
* WITH THE LOAN OF A WALKER UNTIL WE GOT ONE.
* HELPED ME GET HEARING AIDS.
* GOT ME HEARING AIDS.
* HELPED WITH MY DAIGHTERS ISSUES
* BRENDA MACKEY HAS CONTACTED BY TEXT AND PHONE ACALLS AND HAS HELPED ME BE INVOLVED WITH OTHERS DURING ACTIVITIES AND HAS HELPED ME GET INVOLVED OTH OTHERS, AND COOKING CLASS.
* TO RECEIVE FINANCIAL AID FOR GETTING HEARING AIDS.
* THEY PROVIDED Y SISTER IN LAW WITH A WHEELCHAIR WHEN SHE BECAME NON WEIGHT BEARING.

QUESTION #12 HOW CAN RRCI IMPROVE OUR SERVICES TO HELP YOU MORE EFFECTIVELY?

* I HAVE NOTHING. IDON’T SEE ANY AREAS THAT NEED TO IMPROVE FROM MY VIEW ON EVERYTHING.
* THE WORD NEEDS TO BE SPREAD. I HAD NO IDEA WHAT THEY DO.
* NO COMMENTS HERE.
* STAY IN TOUCH WITH E BY PHONE OR AIL MORE OFTEN, OR BY MAIL. I NEED TO GET MORE INFOR ON WHT RRCI CAN DO TO HEL ME TO LIVE MORE INDEPENDENTLY OR HOW THEY CAN HELP ME IN GENERAL.
* PLAN HELPFUL CLASSES TO HELP.
* I DON’T KNOW. THEY DO GREAT!!
* KEEP UP THE GOOD WORK.
* I NEED TO BE EDUCATED ON HOW TO USE MY SMART PHONE, PERHAPS I SHOULD ASK VOCATIONAL REHAB IF THEY COULD TEACH ME IN A CLASS.
* VALERIE IS AWESOME.
* I LIKE THE PROGRAM. JUST Y STRONGEST CONNECTION WAS WITH ALISON. MY ANXIETY RAMPS UP WHEN ITS TIME TO GO.
* HAVE MORE SUPPORT GROUPS.
* TELLS US WHAT RRCI IS---I STILL DON’T KNOW
* YOUR DOING AN EXCELLENT JOB.
* FIND SOMEONE TO RPAIR MY LARGE DESK TOP MAGNIFER. TOPAZ CR FREEDOM SCIENTIFIC. I CAN’T FUCTION WITH IT.
* I DO NOT QUALIFY FOR RRCI SERVICES DUE TO MY SECURE FINANCIAL SITUATION AND EFFECTIVE MOBILITY
* NOT SURE. THYE HAVE HELPED ME WITH MY NEEDSIN THE BEST WAY THEY COULD.
* THEY CAN’’T BECAUSE ALL THEY DO IS LOOK FOR OTHER SERVICES AND THERE AREN’T ANY BECAUSE OF MY AG AND FINACIAL STATUS.
* YOU ALREADY DO EXCELLAN WORK. THANKS FOR ALL YOU DO.
* AVAILABILITY OF HOURS.

QUESTION #13 PLEASE SHARE ANY OTHE THOUGHTS YOU MAY HAVE ABOUT YOUR EXPERIENCE WITH RRCI AND STAFF?

* RRCI NEEDS MORE RESOURCES IF THEY ARE GOING TO HELP PEOPLE. PERSONS WORKING THERE NEED TO KEEP THEIR BELIEF SYSTEMS AND PERSONAL LIFE AT THE DOOR WHEN HELPING PEOPLE
* I AM VERY SATISFIED WITH THIR SERVICES.
* I HAVE BEEN SEARCHING FOR SOME WAY TO DEMOSTRATE MY APPRECIATION AND AM PLEASED TO DONATE A BRAND NEW MANUAL WHEELCHAIR AND A CHECK FOR $100 TO RRCI TODAY 12-15-21
* THERE WASN’T TOO MANY ITEMS TO HELP ME OUT SINCE I AM SO BLIND NOW. If new items come available please let me know
* THE ACTIVITIES ARE ENJOYABLE.
* I EXTRAMELY APPRECIATE RENAE-HER PROFESSIONALISM CONCERN CARE, SUPPORT INFORMATION.
* VERY HELPFUL.
* I HAVE WONDERED FOR 2 YEARS WHAT RRCI REALLY IS
* THEY WERE AWESOME!!
* WE REALLY APPRECIATED YOUR HELP. THANK YOU.
* GREAT PEOPLE IN MY GROUP. I LIKE THE ACTIVITIES.
* CAMPING IS GLENS MOST FAVORITE THING TO DO HE ALSO HAS BEEN ASKED TO TEACH A CAMPING CLASS . SINCE HE LEARNED HOW TO SURVIVE IN NATURE, BY TEACHING SKILLS THAT HE LERNED IN Boy Scouts.
* I HAVE NEVER HAD ANYTHING BUT GOOD EXPERIENCES
* I AM HAPPY WITH THEM.
* I WOULD LIKE TO NOT BE CRITICIZED WITH HOW I RAISE MY CHIILDREN
* RENAE , BRENDA ARE EXCELLENT AND TIM OTHER STAFF , AND ALLISON AR GREAT STAFF AND FRIENDLY AND HELPFUL. I LOVE YOU ALL!!
* MOST OF ALL, THE STAFF IS VERY HELPFUL AND FRIENDLY.
* VERY POSITIVE EXPERIENCE. THANK YOU SO MUCH.