**RRCI Strategic Planning**

**2022-2023**

**Vision**

**RRCI envisions individuals with disabilities in southwestern Utah will achieve their maximum level of independence with full inclusion across all environments.**

*Our Vision Statement is a clear and powerful message that articulates our desired future. It was written and adopted by RRCI’s Board of Directors and staff in 2015.*

*RRCI’s Vision has a long-term goal of helping those consumers in our region to achieve their maximum level of independence and become self-sufficient in their daily activities.*

**Mission**

**The RRCI Mission is to empower people with disabilities in Southern Utah to live independently through education, personalized services, and technology.**

*Our Mission illustrates our commitment to action. Our Mission articulates, “What We Do Today”, and answers the question “What are we attempting to accomplish?”*

**Our Values**

**Consumer-Focused Services**

Resources, services, and programs are focused on successfully responding to and meeting the needs of consumers

**Community Relations**

Consumers, community, and staff recognize, understand, and respect the professional services and mission of the RRCI

**Dedication**

Staff and consumers actively participate in training and education and demonstrate values of integrity, empathy, compassion, and engagement

**Individual Rights**

People with disabilities will have and exercise the same rights as everyone else

**Inclusion**

RRCI values full inclusion, access, diversity, and equity for all members of the community

**RRCI Goals**

**#1.  Outreach/Community Connection - People in the RRCI catchment area are aware of disability services and issues disability present to individuals being able to fully participate in society. People are aware of RRCI’s role in assisting individuals with disabilities and are aware of how to access those supports.**

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| Action Items | Accountability Contact Point |
| Staff members will participate in outreach efforts and sit on at least one service committee.  | All RRCI Staff Members |
| Outreach area staff members will be involved in their area’s chamber of commerce.  | Rhonda, Frank, Jill, Valerie, McKee |
| Establish board outreach committee  | Board President  |
| Become familiar with legislators and local representatives to better promote the mission and awareness of RRCI. | Anne/ ED/ Outreach Committee |
| Performing a gap analysis to promote a stronger focus on transportation. | Dan/ Outreach Committee |
| Build stronger partnerships with other agencies  | Victoria/ ED/ Outreach Committee |

**#2. Loan Bank/AT - Individuals with disabilities in the RRCI catchment area have access to Assistive Technology that assist them to live independently in society.**

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| Action Items  | Accountability Contact Point |
| Utilize budget line for AT to fix, clean, and/or dispose of items in the loan bank. | AT Coordinator  |
| Inventory and keep loan bank equipment cleaned and organized. | All Staff Members |
| Follow revise policies to allow for better tracking of equipment and continue tracking | IL Staff Members |
| Continue ongoing supervisory monitoring to ensure new procedures continue to be followed. | IL Supervisor |
| Establish a “gap fund” to help those who miss qualifying for UTAF assistance using specifically donated dollars.  | ED/ Fundraising Committee  |

**#3.  Reaching Underserved Populations - All individuals with disabilities in the RRCI catchment area have access to appropriate supports to live independently in their community.**

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| Action Items  | Accountability Contact Point |
| More connective/focused outreach with remote area senior centers, home health agencies, medical providers, emergency food shelters etc, in a quest to find those individuals in other underserved cultural groups.  | IL Staff/ ED |
| Find and implement a language interpreter and/or volunteer program to allow easy access to Spanish or other languages to help facilitate contact and support to those who do not speak English.  | ED/ Matina  |
| Outreach to the Native American Tribes in our area.  | ED/ Valerie/ Outreach Committee  |
| Conduct a gap analysis to flesh out underserved areas/demographics.  | Dan/ Outreach Committee |

**#4.  Fundraising provides sufficient funds for financial stability and service expansion.**

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| Action Items  | Accountability Contact Point  |
| Maintain donations sufficient to provide quality services to an increasing number of people with disabilities. Focus will be on individual and corporate donations. | RRCI Board/ ED |
| Maintain cash reserves of at least 3 months expenses. | RRCI Board/ ED |
| Establish fundraising sub-committee | Board President  |
| Fulfill a role in fundraising for a new building in St. George. | ED/ Fundraising Committee |
| Look for new opportunities for fundraising including bigger ADA celebration/RRCI Scholarship presentation event.  | Fundraising Committee |
| Utilize volunteers to help with fundraising efforts | Anne/ Fundraising Committee |

**#5.  Board membership is stable at 13 members.**

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| Action Plan | Accountability Contact Point |
| Engaged networking/recruitment by current board members.  | All Board Members/ Board Development Committee  |
| Ongoing board training opportunities | Board President |
| Establish board membership development sub-committee  | Board President |
| Conduct survey of board member interests/strengths/passions to better utilize board members | Board President/ Board Development Committee |
| All board members serve on at least one sub-committee | All Board Members |